



# An Ecosystem of Exceptional Care

JUPITER MEDICAL CENTER | 2024 ANNUAL REPORT



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**FORGING EXCELLENCE ACROSS THE CONTINUUM OF CARE**

Reflecting back on 2024 brings to mind the significant strides we have made in our mission to provide exceptional health care. By advancing our surgical capabilities, acquiring next-generation technologies, breaking ground on new facilities, attracting top clinicians and simplifying how patients manage their care—we consistently earn national recognition. Our steady growth and transformative initiatives firmly position Jupiter Medical Center as a leader in health care excellence in the region.

This year, we achieved a major milestone with the opening of the Johnny and Terry Gray Surgical Institute, epitomizing our commitment to providing patients with the entire continuum of leading-edge surgical care. This past spring, we further enhanced our surgical capabilities, becoming one of the nation's first facilities to acquire the da Vinci® 5 Robotic Surgical System, our sixth surgical robot. State-of-the-art investments like these address the diverse surgical needs of our patients, enabling us to deliver world-class care in an environment that fosters excellence and innovation. Such advancements not only enhance our surgical capabilities, but also attract the most skilled surgeons and clinicians, ensuring that our patients receive the highest standard of care.

As we continue to care for more patients, our facilities must also grow. Earlier this year, we broke ground on the new Patient Care Tower and Parking Pavilion. These projects will expand our capacity for inpatient care, including specialized oncology, cardiovascular, and orthopedic care, to serve our growing region. Additionally, our Neighborhood Hospital at Avenir, designed to improve access in our western communities, will open in 2026. The hospital will offer 24-hour emergency services, inpatient beds, operating rooms, a diagnostic laboratory, and imaging, giving residents access to comprehensive care close to home.

Our ongoing initiative to recruit highly skilled clinicians to our medical staff is an integral facet of our commitment to delivering exceptional care. We have created an atmosphere where clinical experts can not only practice world-class medicine, but also expand their knowledge and refine their skills. By enriching our team of experts across all specialties, we meet our community's need for complex care.

Jupiter Medical Center empowers patients to take control of their health, which is why we recently launched MyChart®, the nation's leading secure online patient portal. This innovative technology allows patients to communicate with their care team, schedule appointments, view test results, and manage their health from their mobile devices—ultimately improving health outcomes and the patient experience.

Our patient-centric mission and innovations are meticulously designed to support optimal outcomes, earning us several prestigious designations that underscore our commitment to quality, safety, and patient experience. We have been recognized as one of Newsweek's World's Best Hospitals 2024 and nationally as a Top 100 Hospital by the Leapfrog Group, reflecting the dedication of our medical staff and entire team. Jupiter Medical Center has created a culture where everyone – regardless of their role – pursues excellence. As a result, we are the only hospital in our region to achieve these designations.

As our 45th anniversary year comes to a close, we are thankful for the philanthropic support that has been instrumental to our not-for-profit mission. Our achievements would not be possible without the generous support of our donors and the trust of the communities we serve. We look forward to continuing our journey toward a healthier and brighter future for our families and our region.

**Martin A. Dytrych, CPA**  
Chairman, Board of Trustees

**Amit Rastogi, MD, MHCM**  
President & CEO

**BOARD OF TRUSTEES**

**Front Row, Left to Right:** Robert J. Stille, MD, Chief of Staff, Martin A. Dytrych, CPA, Chairman, Michael Leighton, MD, Roseanne M. Duane, Esq., Philippe Jeck, Esq.

**Second Row, Left to Right:** Mark L. Cory, MD, Thomas Rowe, MD, Henri J. DesPlaines, CPA, John Seifert, Harvey Golub, Peter Lund, Chairman, Foundation, Jack Waterman, DO



**NOT PICTURED**  
Anthony P. Shaya, MD



**LEADERSHIP TEAM**

**Front Row, Left to Right:** Kevin Olson, Vice President, Chief Information Officer; Patti Patrick, Vice President, Chief Growth and Marketing Officer; Amit Rastogi, MD, MHCM, President and Chief Executive Officer; Pamela Canter, RN, MSN, Vice President, Chief Nursing Officer; Steven Seeley, Senior Vice President, Chief Operating Officer

**Second Row, Left to Right:** Julia Click, Vice President, Chief Human Resources Officer; Traci Simonsen, Vice President, Chief Philanthropy Officer



An unmatched commitment to quality, safety and patient experience.

ACCREDITATIONS

- American College of Radiology: Designated Lung Cancer Screening Center
- American College of Radiology: Diagnostic Imaging Center of Excellence certification in all imaging modalities (MRI, PET, CT, Nuclear Medicine, Ultrasound)
- American College of Radiology: Breast Imaging Center of Excellence certifications in Mammography, Breast MRI, Breast Ultrasound
- American College of Radiology: Radiation Oncology Department
- American Diabetes Association: Diabetes Education
- American Heart Association Get with the Guidelines Stroke Gold Plus Honor Roll Elite Plus
- American Heart Association Get with the Guidelines Gold Plus Diabetes Honor Roll
- Blue Distinction Center+ for Knee Replacement, Hip Replacement & Spine Surgery
- The College of American Pathologists—Laboratory Services / Respiratory Services
- Commission on Cancer: Among the top cancer programs in the nation
- Joint Commission Accreditation: Antibiotic Stewardship Commendation
- Joint Commission Accreditation: Chest Pain Center
- Joint Commission Accreditation: Thrombectomy-Capable Stroke Center
- Joint Commission Accreditation: Total Joint Replacement for Hips, Knees and Shoulders and for Spine Surgery
- National Accreditation Program for Breast Centers: The first hospital in Palm Beach and Martin counties to achieve this accreditation
- National Pancreas Foundation Center of Excellence Designation
- National Safe Sleep Hospital Certification
- NICHE member—Nurses Improving Care for Healthsystem Elders
- Urgent Care Association: Urgent Care and Occupational Medicine Accreditation

U.S. NEWS & WORLD REPORT

U.S. News & World Report recognized Jupiter Medical Center as one of America's "Best Regional Hospitals" for 2024-2025 thanks to "High Performing Hospital" designations in nine disciplines, including Stroke, Heart Failure, Colon Cancer Surgery, Lung Cancer Surgery, Hip Replacement, Leukemia Lymphoma & Myeloma, COPD, Diabetes, and Pneumonia. "High Performing Hospital" distinctions are the most prestigious awards a hospital can earn in U.S. News' Best Hospitals Procedures & Conditions ratings. Hospitals awarded a "Best" designation excelled at clinical outcomes, nursing care, and patient experience.



NEWSWEEK

For the first time, Jupiter Medical Center is honored to be named among the "World's Best Hospitals" by Newsweek—a prestigious milestone and a testament to our commitment to excellence in patient care. The ranking further recognizes Jupiter Medical Center as a leader in Infection Prevention and Patient Satisfaction—the only hospital in our region to achieve these esteemed accolades.



LEAPFROG "A" RATED HOSPITAL

Jupiter Medical Center has again earned an "A" Hospital Safety Grade from the Leapfrog Group, the leading independent watchdog organization focused on health care safety and quality. This latest recognition marks the 12th "A" grade earned since 2018, underscoring our team's unwavering dedication to quality and safety. We are proud to be the sole hospital in Palm Beach and Martin counties to attain this top rating.



HEALTHGRADES

Representing the Top 10% of Hospitals in the nation, Jupiter Medical Center was recognized by Healthgrades as one of America's 100 Best Hospitals for Joint Replacement. Notably, Jupiter Medical Center is the only hospital in Southeast Florida to receive this distinction. Additional Healthgrades accolades include the 2025 Joint Replacement Excellence Award, Five-Star Recipient for Total Knee Replacement and Five-Star Recipient for Total Hip Replacement.



BECKER'S 100

Becker's Healthcare has recognized Jupiter Medical Center as one of their "100 Great Hospitals in America," honoring our top-tier clinical work, deep commitment to patient safety, innovative advancements, educational excellence, and high levels of patient satisfaction. Our oncology and orthopedic programs have individually ranked among the "Top 100" in the nation. We are honored to appear in the rankings alongside some of the country's most well-known cancer and orthopedic care institutions.



THE BEST OF PALM BEACH COUNTY

In 2024, Palm Beach Post readers once again named Jupiter Medical Center as their top choice for health care in Palm Beach County. We were honored to sweep the Best of Palm Beach County awards in four health care categories. As we look ahead to 2025, we're thrilled to be nominated across several categories once again and look forward to continuing to deliver the exceptional care that earns your trust year after year.





**ON THE HORIZON**

Jupiter Medical Center has experienced extraordinary growth in recent years, solidifying our position as the leading independent, not-for-profit health system in our region. As we continue to evolve to meet the needs of our expanding community, we are excited to share some significant developments.

This year, we broke ground on a new state-of-the-art 92-bed Patient Care Tower on our main campus, representing a \$115 million investment. Scheduled for opening in 2025, this facility will enable us to better serve the increasing number of patients who depend on us for their inpatient care. To further enhance patient and family convenience, we are also constructing a five-story Parking Pavilion with 800 spaces to accommodate patients and their families.

In addition, we are thrilled to announce the development of our two-story, 53,000 sq. ft. Jupiter Medical Center Neighborhood Hospital at the Health Park at Avenir. This facility will feature 24-hour emergency services with 10 emergency room beds, 29 inpatient beds, operating rooms, a diagnostic laboratory and imaging services. This expansion will provide residents with immediate access to essential emergency and surgical care, as well as inpatient nursing and rehabilitation services—all in close proximity to home.

The new Neighborhood Hospital will also include dedicated medical office space for both primary and specialty care providers, featuring services such as:

- Primary Care (traditional and concierge)
- Specialty Care (Cardiology, Oncology, Pulmonology and more)
- Women's Imaging
- Physical Therapy
- Phlebotomy

We are confident that these state-of-the-art facilities will enhance access to the exceptional care and high standard of service that our community has come to expect from Jupiter Medical Center.



New Patient Tower and Parking Pavilion—Opening 2025

“We have reached significant milestones in our mission of providing the highest quality health care in our region and look forward to continuing to fulfill our vision as a world-class health care provider.”

— Amit Rastogi, MD, MHCM  
President & CEO

Left Page: Neighborhood Hospital at Avenir—Opening 2026



## Jupiter Medical Center is continually expanding access to primary and specialty care in our region and attracting top clinicians to better serve our patients.

### OUR GROWING NETWORK OF CARE

At Jupiter Medical Center, our mission is to create an ever-expanding ecosystem of exceptional health care that meets the diverse needs of our patients. Our over 750 physicians collaborate with each other, representing more than 80 specialties and fostering a network of expertise that ensures patients receive comprehensive, personalized care.

This year we've attracted top clinicians whose expertise will enrich our programs – benefiting colleagues and patients alike – and have continued to expand specialty care to better serve our growing region. In 2024 our interventional pulmonology and oncology programs added noted experts in their respective fields, complementing the skills of two already outstanding teams. Our growing orthopedic team practices at the forefront of medical innovation, leveraging the latest advancements in robotic technology to enhance patient care and outcomes.

Meeting our region's increased demand for high quality health care remains a top priority. The skilled multidisciplinary team at our newly established Barb and Joe Charles Center for Urology will provide comprehensive urology care. We have also expanded access to primary care, increasing the availability of both traditional and concierge health services and ensuring timely wellness screenings and preventive care.

We believe a collaborative approach to health care is key to achieving the best results for our patients. Jupiter Medical Center's growing team of clinicians is dedicated to working together with patients to provide care that's tailored to individual needs. As we continue to evolve, we remain committed to our core values of compassion, excellence, and innovation. With those ideals at the forefront of our minds, we look forward to serving our community with even greater capacity and expertise.

### RECOGNIZED IN EXCELLENCE

Jupiter Medical Center has earned the HX Guardian of Excellence Award® for Physician Engagement from Press Ganey, a health care industry leader which recognizes standout health care organizations that put the human experience at the center of health care. This award is given to organizations that achieve the 95th percentile for physician engagement.

Studies have shown that engaged physicians tend to positively impact their medical systems by influencing their peers and driving effective organizational change. These influences are needed to achieve success in high-performing health systems. We are proud that our physicians are recognized and positively influencing not only Jupiter Medical Center—but the entire health care ecosystem.



*"We are proud to attract the best in the nation, united in our mission to provide exceptional care and improve the health and well-being of our community."*

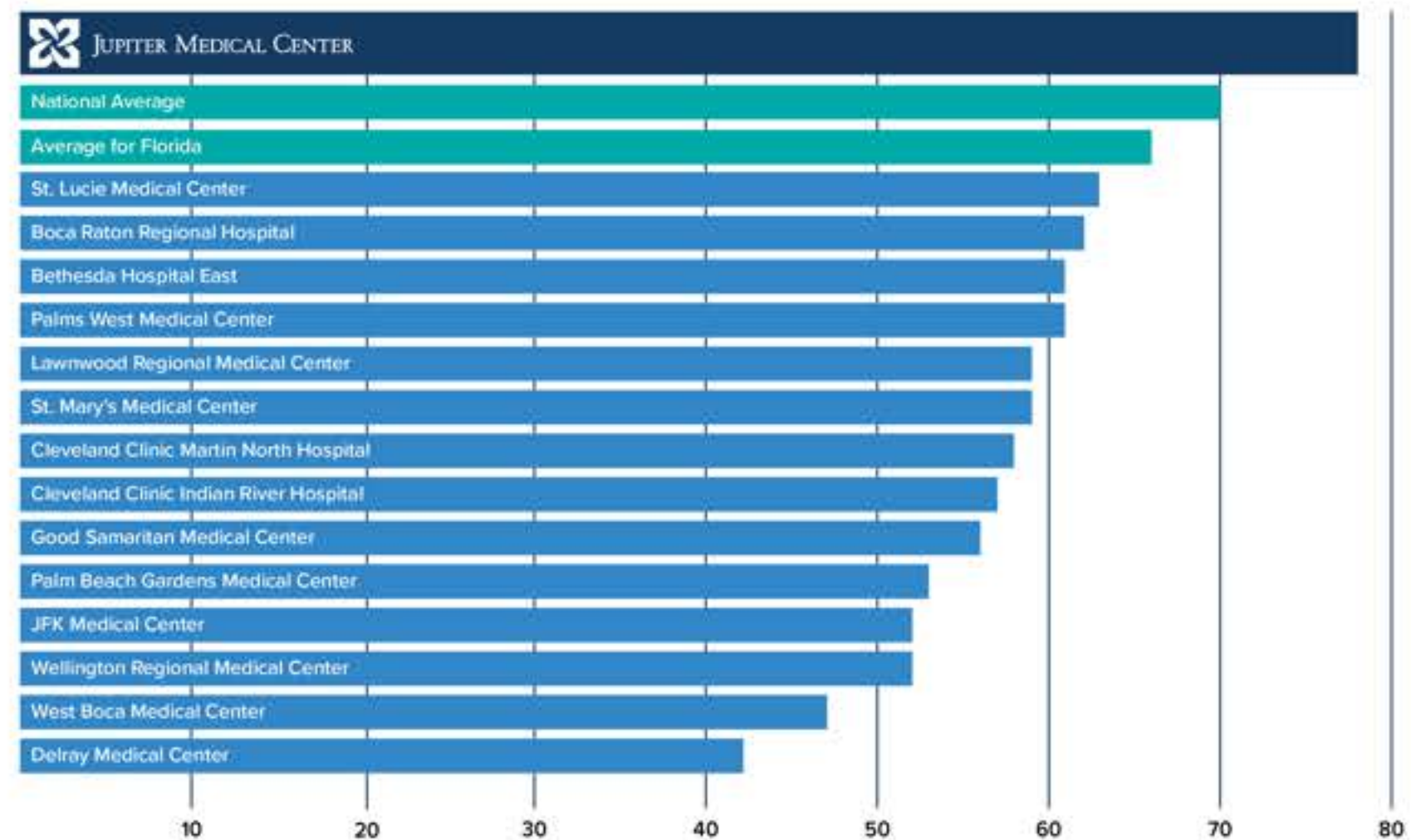
— Amit Rastogi, MD, MHCM  
President & CEO

## Leading the region in providing compassionate care.

In another successful year, Jupiter Medical Center remains the leader in patient experience within the region, significantly exceeding national benchmarks. This data comes from the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS), which surveys patients nationwide about their experience and likelihood of recommending a

provider for care. Our commitment to delivering an exceptional patient experience sets us apart from other area hospitals, highlighting our team's dedication to world-class care. For a comprehensive overview of the data, visit [www.Medicare.gov/care-compare](http://www.Medicare.gov/care-compare).

### OVERALL PATIENT EXPERIENCE RATING





## ONCOLOGY

Front Row Left to Right: Julian Berrocal, MD; K. Adam Lee, MD; Saryleine Ortiz de Choudens, MD; Donna Pinelli, MD; Debra Brandt, DO; Michael Worley, Jr. MD  
 Second Row Left to Right: John Rimmer, MD; Shanef Bhagwandin, DO; Patrick Tenbrink, MD; Jon S. Du Bois, MD; Nathan Terryson, MD; Ryan Devine, DO

## At the Anderson Family Cancer Institute, our multidisciplinary team harnesses leading-edge technologies and groundbreaking therapies to empower patients—all in one convenient location.

### EXCEPTIONAL CANCER CARE

The Anderson Family Cancer Institute's specialists are at the forefront of cancer diagnosis and treatment, utilizing innovative technologies and novel drug therapies, refining surgical techniques, and adopting new screening modalities. The expertise of our multidisciplinary team comprised of surgical oncologists, medical oncologists, radiation oncologists and diagnostic and interventional radiologists fuels our mission and enables us to deliver unparalleled cancer care. Comprehensive support services are provided by our dedicated team with compassion and skill.

### ROBOTIC SURGERY MILESTONES

This year, we proudly became one of the first hospitals in Florida to acquire the da Vinci® 5 surgical robot—the most intelligent of the da Vinci systems. The inaugural procedure using the da Vinci 5 was performed by Dr. K. Adam Lee, Medical Director of the Thoracic Surgery and Lung Center of Excellence. Jupiter Medical Center celebrated the milestone of our 10,000th robotic procedure, along with our 200th Ion robotic-assisted bronchoscopy procedure. Our team is committed to mastering the most advanced technology to deliver unparalleled surgical care to our patients. As leaders in robotic surgery, our surgeons offer the highest standard of minimally invasive, complex cancer care.

### A YEAR OF FIRSTS

Robotic surgery is one of many areas where Jupiter Medical Center embraces state-of-the-art technology. We were the first hospital in Florida to implement Patient Discovery Artificial Intelligence, helping identify signs of lung nodules on patient CT scans to aid in early detection. We were the first hospital in the region to administer a first-in-class gene therapy for bladder cancer that harnesses the body's natural responses to target cancer cells. Our genetic counseling program was the first clinical site in the region to integrate My Gene Counsel's Living Lab Report. The service provides updated genetic counseling information as new disease details are discovered, precision medicines are developed, guidelines evolve, and genetic variants are reclassified. All of these firsts lead to better outcomes for our patients.

### NATIONALLY RECOGNIZED QUALITY

Thanks to our committed team and their dedication to innovation, Jupiter Medical Center continues to earn national recognition for cancer care. We earned *U.S. News & World Report's* High Performing Hospital designation in 2024 for Leukemia, Lymphoma and Myeloma, Colon Cancer Surgery and Lung Cancer Surgery and were again recognized by Becker's Healthcare as one of the nation's top 100 oncology programs.

The National Accreditation Program for Breast Centers (NAPBC), a quality program administered by the American College of Surgeons (ACS), has once again accredited our Comprehensive Breast Care Program. Jupiter Medical Center was the first breast center in Palm Beach County and the Treasure Coast region to be accredited by the NAPBC in 2010. Our continued accreditation is emblematic of our commitment to providing best-in-class breast care in our region.



*"They all went above and beyond, they care so deeply for their patients. They are not opinionated, they give you all of the facts up front and they want the best for every patient they see. The Jupiter Medical Center team is amazing."*

— Rebekah  
Cancer Survivor





## Pioneering advanced cardiovascular care: The Robson Heart & Vascular Institute sets new standards for exceptional patient outcomes.

### THE POWER OF INNOVATION

At Jupiter Medical Center, our patient-centered philosophy drives us to continually adopt innovative treatments and techniques for individuals seeking advanced cardiovascular care. We offer an extensive array of robotic-assisted and minimally invasive procedures alongside newly FDA-approved implant technologies, all backed by our team's expertise. Our general cardiologists, interventional cardiologists, electrophysiologists, and cardiac surgeons provide an unmatched level of skill and knowledge in the region.

We are proud to be the first hospital in the region to offer robotic-assisted, minimally invasive direct coronary artery bypass graft (MIDCAB) surgery. Dr. Vivek Patel, one of our highly skilled cardiovascular surgeons, performs this procedure which provides an alternative to traditional open-chest surgery. This approach results in less pain, faster recovery, and excellent outcomes. Additionally, our heart surgeons offer other advanced options, including off-pump coronary artery bypass grafting (OPCAB) and hybrid coronary revascularization.

### AT THE FOREFRONT

Leading the way in cardiac care, we are often the first to introduce cutting-edge procedures. Our expertise encompasses the latest therapies, implants and devices. We are among the first in the region to provide Barostim™ Baroreflex Activation Therapy, the world's first FDA-approved heart failure device utilizing neuromodulation to alleviate symptoms in heart failure patients.

Additionally, we were the first in Palm Beach County to adopt Boston Scientific's AGENT drug-coated balloon for in-stent restenosis (ISR) and the first in the tri-county area to implement the Shockwave C2 Coronary Lithotripsy balloon for intra-coronary lithotripsy. For patients with atrial fibrillation (Afib) seeking alternatives to long-term anticoagulants, our electrophysiologists offer the Amplatzer Amulet LAA Occluder, which permanently closes a primary stroke pathway.

Under the leadership of cardiovascular surgeon Vivek Patel, MD, our cardiac team performed the region's first robotic mitral valve replacement surgery. This minimally invasive procedure replaces damaged mitral valves with prosthetic

ones. We provide several minimally invasive valve replacement options, including the Edwards SAPIEN transcatheter heart valve – the first of its kind to receive FDA approval in the United States – and the Harmony™ transcatheter pulmonary valve (TPV), the first FDA-approved system explicitly designed for severe pulmonary regurgitation.

### PIONEERING EXPERTISE IN ELECTROPHYSIOLOGY

Our Afib Center of Excellence offers various options to help patients manage Afib and reduce long-term reliance on blood thinners. This includes the Amplatzer Amulet LAA Occluder and the WATCHMAN™ implant. This year, our dedicated team completed its 200th minimally invasive WATCHMAN procedure. We also serve as a national teaching and training site for cardiology and electrophysiology physicians, enhancing expertise that benefits patients beyond our local community.

### RECOGNIZED EXCELLENCE IN CARDIOTHORACIC CARE

The power of innovation and our position at the forefront of cardiovascular care allow our patients to access the latest, most effective treatments, resulting in improved outcomes and an enhanced quality of life. Jupiter Medical Center proudly earned "High Performing Hospital" designations from *U.S. News & World Report* for Heart Failure and Chronic Obstructive Pulmonary Disease (COPD). These honors underscore our exceptional clinical outcomes, nursing care, and patient experience, reflecting our commitment to high-quality care.



"I worked in healthcare for 23 years, I know what good care is, and with an open and pure heart, I can honestly say that my experience with JMC has been outstanding."

— Jerilyn  
Cardiac Surgery Patient



**On the heels of cutting-edge technological advances and surgical milestones, Jupiter Medical Center's orthopedic and spine care continues to lead the region—and change lives.**

The Anderson Family Orthopedic and Spine Center of Excellence continues to be acknowledged as an exceptional orthopedic program and is a major contributor to Jupiter Medical Center's reputation for excellence in the region. Healthgrades recognized Jupiter Medical Center as one of America's 100 Best Hospitals for Joint Replacement in 2025—the only hospital in Southeast Florida to achieve this distinction and one of only seven in the entire state. This designation adds to our collection of accolades that exemplify our unwavering commitment to high-quality orthopedic care.

Consistent exceptional performance has led to our continued recognition as one of Florida's top hospitals by *U.S. News & World Report*. This prestigious designation is a result of earning "High Performing Hospital" designations in nine disciplines, including Hip Replacement. The fundamental reason for our program's continued success is clear: We're dedicated to leveraging cutting-edge technology to enhance patient care and outcomes.

**AN INNOVATIVE KNEE-REPLACEMENT SOLUTION**

We never stop looking for ways to improve our surgical capabilities and equip our talented clinicians with powerful tools, which is why we acquired the CORI™ Robotic-Assisted Surgical System in October of this year. This innovative knee replacement solution is Jupiter Medical Center's third orthopedic robot, bolstering an already unparalleled orthopedic program that features state-of-the-art robotic solutions for a range of issues, including Mako SmartRobotics™, and the VELYS™ Robotic-assisted solution.

Smith+Nephew's CORI technology is designed to enhance surgical precision for joint replacement surgeries. This versatile system – available for both partial and total knee replacements – facilitates real-time optimization of knee replacement surgery without the need for a preoperative CT scan, minimizing radiation exposure.

**MILESTONE: 1,000 MAKO ROBOTIC-ASSISTED SURGERIES**

The completion of more than 1,000 Mako robotic-arm-assisted joint replacement surgeries is another remarkable milestone for Jupiter Medical Center. We achieved this milestone due to our expert surgical team, whose dedication to mastering innovative technologies leads to reduced pain, quicker recovery, and ultimately patients returning to the things they love.



"I was one of the first patients in the new Johnny & Terry Gray Surgical Institute and I give it an A+ for my experience... Everyone I came in contact with was pleasant, helpful, efficient and made the experience world-class. As a retired microbiologist, I am keenly aware of cleanliness, this entire facility was pristine, very impressive. I would not go anywhere else."

— Roy  
Knee Replacement Patient



## When every minute matters, Jupiter Medical Center offers high-quality, comprehensive stroke care powered by cutting-edge technology.

### LEADERSHIP IN SPEED, EXPERTISE & TECHNOLOGY

Jupiter Medical Center's compassionate stroke team provides best-in-class care for patients. Together with emergency medical services first responders, our team, led by Juan Gomez, MD, DABR, Director of Neurointerventional Radiology, combines speed with innovation and expertise to achieve the best possible outcomes for even the most complex stroke cases.

Our comprehensive approach to stroke care includes:

- **Advanced imaging including 3T MRI and CT capabilities**
- **Neurointerventional radiology expertise**
- **Rapid Response Team for early intervention and timely care**
- **Neurological Intensive Care for critical care**

We understand that exceptional stroke care extends far beyond the operating room and hospital bed. Our physical, occupational and speech-language therapists, aquatic and exercise therapy and numerous innovative rehabilitation therapies pave the way to recovery.

### RECOGNITION FOR EXEMPLARY CARE

Jupiter Medical Center is proud to be the first in our region to have earned the Thrombectomy-Capable Stroke Center (TSC) certification from the Joint Commission in collaboration with the American Heart Association/American Stroke Association. This accreditation is only achieved after meeting rigorous standards for performing mechanical thrombectomy (MT) procedures and post-procedural care. We have also been recognized as a High Performing Hospital in stroke care by *U.S. News & World Report* and a 2024 Get with the Guidelines Gold Plus Hospital by the American Heart Association.

This year, the Florida Stroke Registry honored our stroke program with the "Maintaining Excellent Performance in Defect Free Stroke Care" award for 2021-2023. The award letter from the Florida Stroke Registry praised Jupiter Medical Center for our unwavering high-level performance in delivering exceptional stroke care, emphasizing that our commitment to quality improvement and excellence in patient care sets a standard for other facilities to strive for.



"[Dr. Gomez] saved my life. He showed me slides of my brain from the time I blacked out until the time he took the tumor out of my head...even showing me how the veins shut down when the blood flow was blocked, and how they came alive as soon as he removed the sizeable blockage."

— Barbara  
Stroke Survivor



## Growing families trust Jupiter Medical Center to deliver exceptional care for expectant moms and our littlest patients.

### 25 YEARS OF BRIGHT BEGINNINGS

The 25th anniversary of Jupiter Medical Center's Obstetrics Unit in November of this year inspires us to reflect on some of the exciting ways our program has changed over time—and the important ways it hasn't. We have always held the same relentless commitment to the health and safety of mothers and babies, offering attentive care that puts our patients first. Now, our team continues our decades-long legacy of wholehearted maternity care in modern and spacious suites. Our highly trained, dedicated laborists are available 24/7 and collaborate seamlessly with each patient's personal physician to give expectant moms peace of mind. We proudly introduce the new Tansky Maternity Experience for mothers seeking a distinctive birthing experience. This concierge option includes a beautiful postpartum suite with accommodations for a loved one to stay the night, all while keeping patients close to their care team. New moms are pampered in tranquil surroundings, enjoying luxurious amenities and a chef-curated menu.

### TRUSTED NEONATAL AND PEDIATRIC CARE

The Jupiter Medical Center team delivers neonatal intensive care in our Level II De George Neonatal Intensive Care Unit (NICU), inpatient pediatric care at our De George Pediatric Unit, and pediatric emergency care in our Mastroianni Pediatric Emergency Department.

The De George NICU – celebrating its 5th anniversary this year – is a state-of-the-art Level II facility specially equipped to care for babies born as early as 30 weeks gestation. Our caring team of specialists provides around-the-clock care for our tiniest patients, backed by advanced monitoring and technology, with the goal of sending them home healthy and thriving.

The De George Pediatric Unit provides pediatric care for newborns up to young adults aged 18 in family-centered surroundings, featuring:

- 12 inpatient pediatric rooms
- Children's playroom
- Bear's Den family lounge for resting

When there's an emergency, parents can access 24/7 emergency care from pediatric emergency specialists at the Mastroianni Pediatric Emergency Department. Whether it's an illness or an injury, we have the right equipment – and the right clinicians – to meet kids' unique care needs at any age.

For issues that don't warrant an emergency room visit, we have urgent care centers to help meet family medical needs. Our conveniently located centers treat pediatric patients with minor emergencies, injuries and illnesses. They also offer flu shots, lab services, onsite x-rays, preoperative testing, and school and sports physicals.

### LEADERS IN SAFE SLEEP

Jupiter Medical Center has been certified by the National Safe Sleep Hospital Certification Program in recognition of our commitment to implementing best practices for mothers and their babies during their hospital stay, as well as our efforts to educate families on safe infant sleep at home. Our Safe Sleep initiative provides ongoing education and support for new parents with infants up to one year of age. Our entire team is committed to empowering parents with the knowledge and support they need to ensure a healthy future for their children.



"I cannot say enough good things about this Hospital. I had my baby here and I had the absolute BEST experience thanks to the incredible doctors and nurses. Everyone went above and beyond during our stay."

— Heather  
New Mom

Reaching beyond our campus to build a healthier community.

Jupiter Medical Center's mission to provide exceptional care emphasizes community wellness, which is why our health initiatives reach well beyond our campus. These diverse offerings include community education, preventive screenings, employer health fairs and sponsorship of worthwhile causes. When we keep our finger on the pulse of the needs of our community, we can work together towards better health for all—year after year.





## The giving spirit of our donors drives Jupiter Medical Center's continued growth, allowing us to continue to deliver best-in-class health care to our patients above all else.

As the only independent, not-for-profit hospital in the region, Jupiter Medical Center is uniquely privileged to translate wholehearted support from our donors into cutting-edge specialty programs, improved facilities, and the advancement of disciplines that are in high demand within our network of care. The philanthropic donations we receive motivate us to stay at the forefront of medical science, always putting patients first as we serve our region with best-in-class care.

We are honored by the continued support from donors at all levels, many of whom have donated to the hospital over multiple decades. Every dollar from compassionate donors is tangible proof for our clinicians that the work they do is deeply important to the Jupiter community and its surrounding areas.

With the confidence and benevolence of our donors as our guiding light, Jupiter Medical Center will continue to innovate and grow as we incorporate cutting-edge technologies and establish centers for specialty care. This will help us meet the health care needs of our region and contribute to a healthier future for all.

### MEETING A GROWING NEED FOR UROLOGY CARE

A substantial gift from Barb and Joe Charles has created the Barb and Joe Charles Center for Urology in the Anderson Family Cancer Institute on the hospital's main campus, which opened in June of 2024. Research has shown that there is a growing demand for access to specialized and emerging treatments for urological conditions, which is why creating a dedicated urological care center has been a priority.

The center operates on a multidisciplinary model so patients can receive the best quality care in an environment that prioritizes personalized treatment and superior outcomes. As the center continues to grow, more patients in need of care will have access to advanced urological treatment options, including minimally invasive procedures utilizing state-of-the-art robotic technologies.

Barb and Joe Charles also made a generous donation to support a second, state-of-the-art hybrid operating room in the Surgical Institute, supporting our continued efforts to deliver excellence across the continuum of surgical care.

### A NEW CENTER FOR CARDIAC ELECTROPHYSIOLOGY

Hugh, Nancy and Chad Elliot committed \$10 million to Jupiter Medical Center to support a project close to their heart: to establish the Elliot Family Center for Cardiac Electrophysiology.

Their monumental donation will allow Jupiter Medical Center to expand our existing electrophysiology lab from one lab to two and support the future growth and expansion of the Jupiter Medical Center Robson Heart and Vascular Institute. There has been a nearly 40 percent increase in demand for electrophysiology procedures in recent years, which is why the donation from the Elliot Family aligns so closely with our vision for the expansion of our cardiac care capabilities.

**SUPPORT FOR EMERGENCY ROOM FAST TRACK SUITES**

A gift from Peter and Missy Crisp will support our Fast Track Suites in the newly expanded and modernized Petrocelli Emergency Center. The Fast Track Suites house 8 Fast Track bays, which expand our emergency care capacity and enable a dual-track system where patients are triaged to separate those with acute care needs, such as stroke, heart attack, major injury or trauma from those with lower-acuity needs or minor ailments.

The availability of Fast Track Suites allows our emergency medicine providers to rapidly assess critical patients for immediate treatment.

**THE GIFT OF TIME**

Donations of time are a powerful force for good at Jupiter Medical Center, alongside monetary contributions. We recognize Scott Pittenger's 500+ hours of volunteerism with us, first as a volunteer from 2016 to 2020 for Motor Aid and as a volunteer at the thrift store from 2021 to 2023. He is also a member of Lighthouse Legacy and an annual contributor. The Lighthouse Legacy Society recognizes donors who have provided for our organization in their estate plans. We acknowledge the generous intentions of those who will make a lasting contribution and make a real difference in the lives of our members and their families.

His mother, Dorothy Pittenger, was a volunteer for 30 years and dedicated over 5,000 hours of her time, in addition to making generous financial contributions to the medical center. Scott's father – Dorothy's husband – passed away at a very young age of brain cancer. Dorothy won the Rizo Award in 2009 after volunteering at the cancer center for many years before moving to the thrift store. Scott treasured the opportunity to volunteer at the thrift store like his mother did.

We are inspired by the multigenerational philanthropy of the Pittenger family and how their time and donations have created an unbroken chain of generosity stretching to the present day.

**DECADES OF PROFOUND SUPPORT**

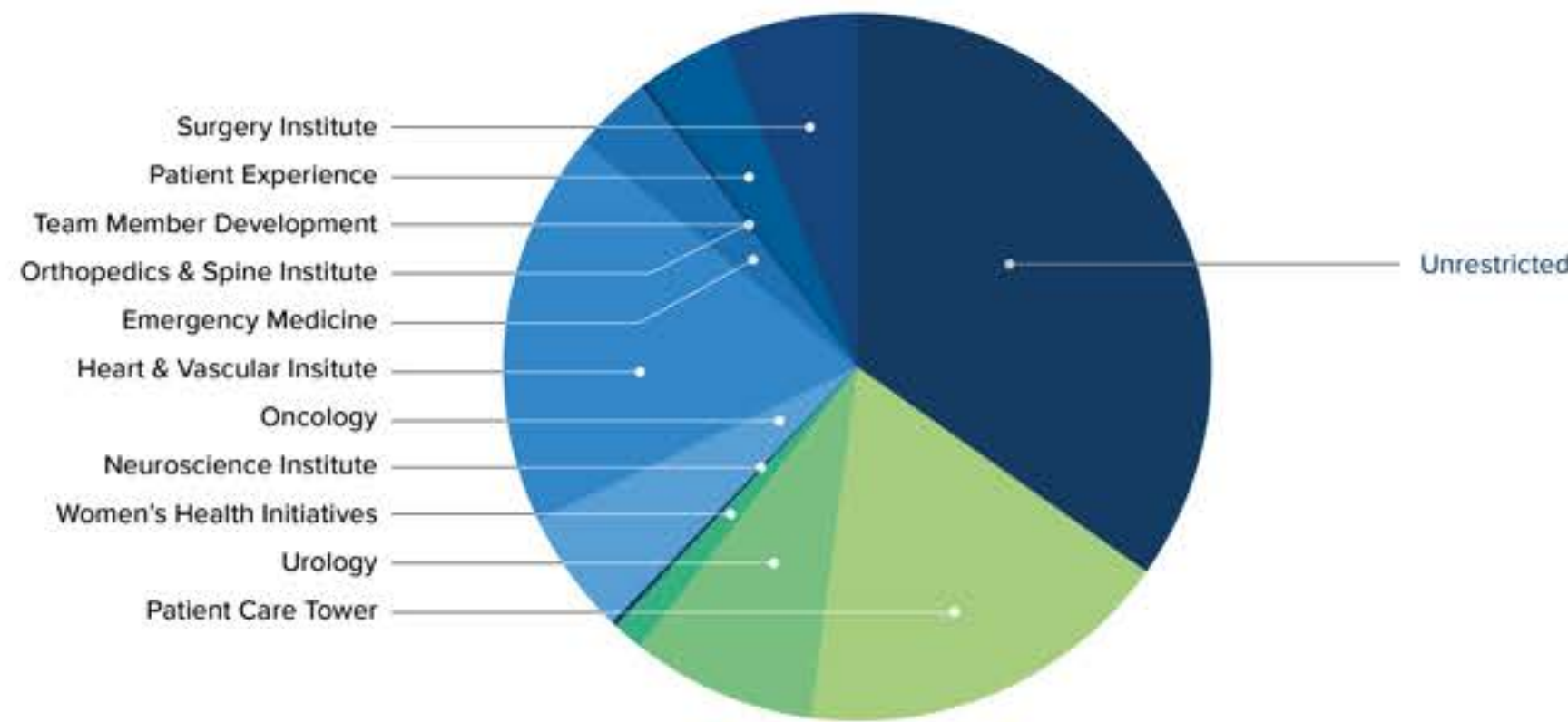
Small gestures of support can grow into big impacts. That's doubly true with Rod and Carole Hartless, who have been supporters of Jupiter Medical Center since 1993, when they gave their first gift of \$200. They have continually supported Jupiter Medical Center for 25 years, following us as we've grown by leaps and bounds. Rod also gave his time in support of our mission as a member of the Auxiliary from 1996 to 2004, first in physical therapy at the Pavilion and then for Motor Aid.

Rod and Carole have created an endowment to support neurosciences at Jupiter Medical Center which will receive additional funding from their estate.

**PHILANTHROPY THAT MOVES US ALL FORWARD**

Whether members of our community donate their time, money, or a combination of the two, each outpouring of support is an unmistakable gesture of belief in our mission to provide the highest quality health care in the region. At the Jupiter Medical Center Foundation, we look forward to working with our generous donors to make each year better than the last and create a healthier future.

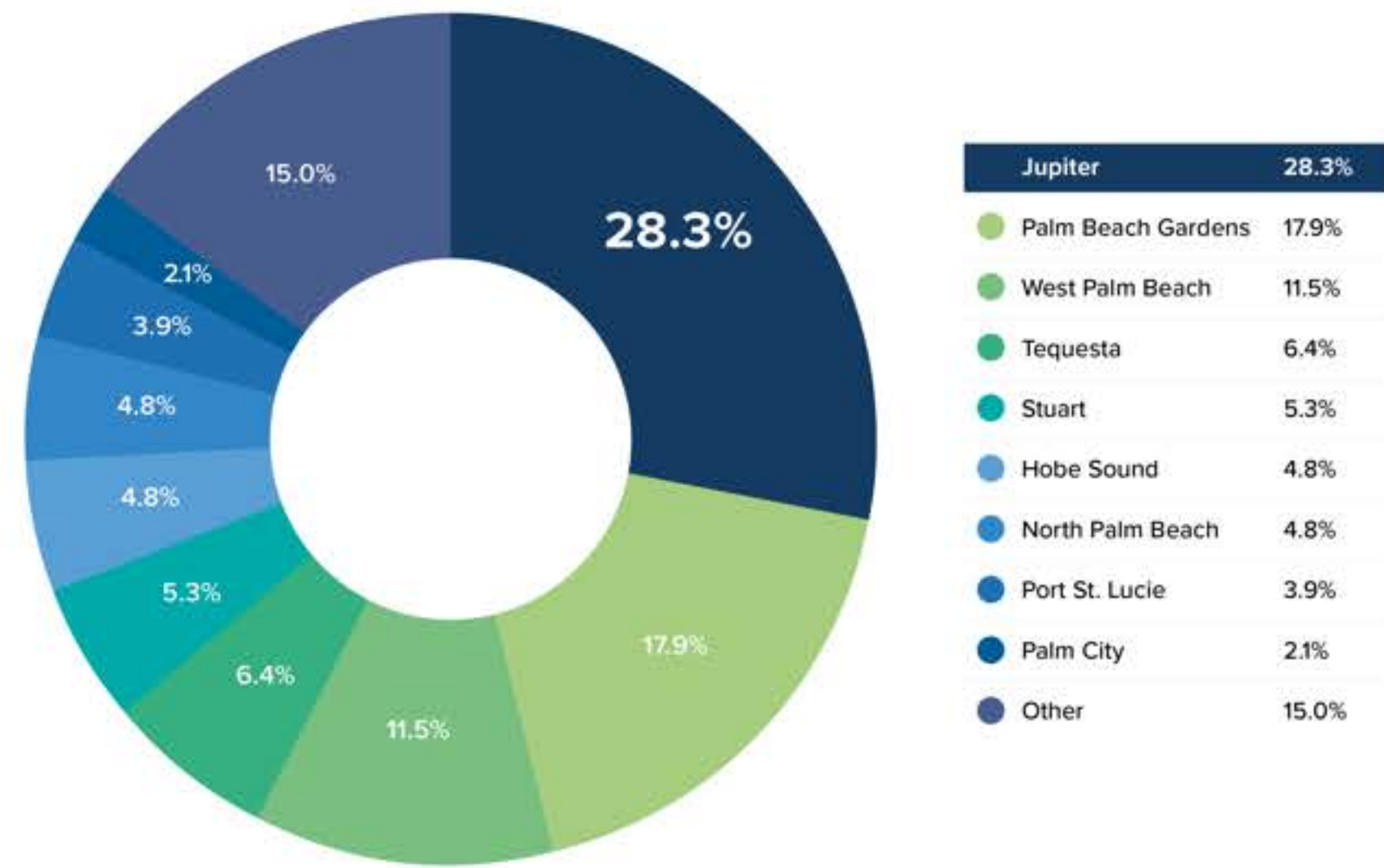
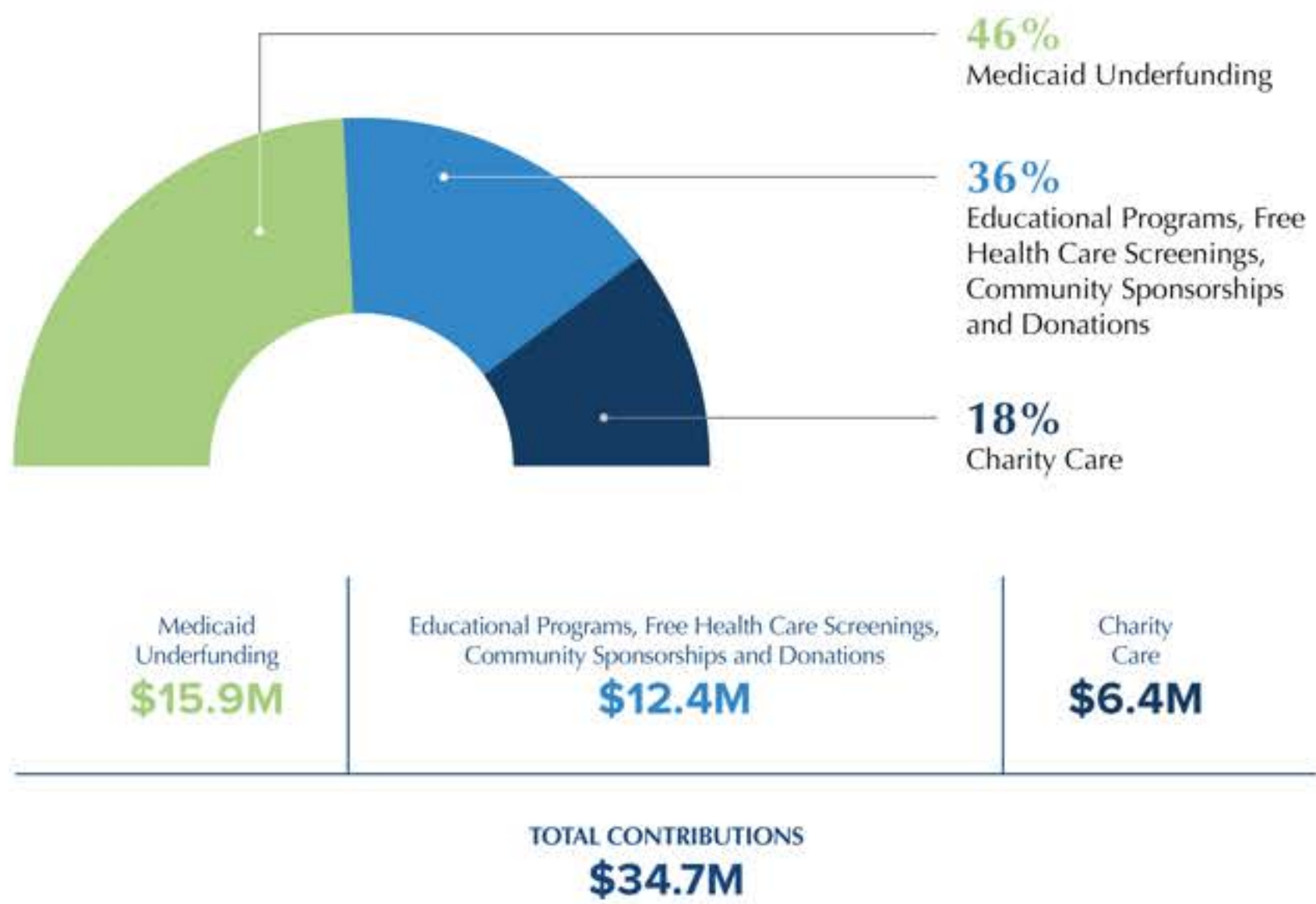
**Fiscal Year 2024 Contributions by Service Line**



**Philanthropy by the Numbers**



## Community Benefit by Category





## Consolidated Statement of Operations

September 30, 2024, 2023, 2022, 2021, 2020 (Dollars in Thousands)

| REVENUES                         | 2024             | 2023             | 2022             | 2021             | 2020             |
|----------------------------------|------------------|------------------|------------------|------------------|------------------|
| Patient Service Revenue          | \$462,525        | \$400,607        | \$348,809        | \$321,871        | \$268,170        |
| Unrestricted Contributions       | \$10,690         | \$12,152         | \$9,084          | \$7,893          | \$10,234         |
| Investment Activities            | \$17,262         | \$7,869          | (\$12,470)       | \$17,266         | \$5,828          |
| Other Operating Activities       | \$48,574         | \$46,854         | \$35,970         | \$19,241         | \$23,109         |
| Total Unrestricted Revenue       | \$539,051        | \$467,482        | \$381,393        | \$366,271        | \$307,341        |
| OPERATING EXPENSES               | 2024             | 2023             | 2022             | 2021             | 2020             |
| Salaries, Wages and Benefits     | \$246,267        | \$221,845        | \$198,155        | \$154,166        | \$137,577        |
| Supplies and Services            | \$230,254        | \$204,665        | \$169,342        | \$164,464        | \$134,028        |
| Interest                         | \$4,577          | \$3,992          | \$2,762          | \$2,939          | \$3,296          |
| Insurance                        | \$10,508         | \$9,766          | \$6,843          | \$3,496          | \$4,584          |
| Depreciation and Amortization    | \$30,579         | \$26,594         | \$25,647         | \$24,460         | \$22,287         |
| <b>TOTAL EXPENSES</b>            | <b>\$522,185</b> | <b>\$466,862</b> | <b>\$402,749</b> | <b>\$349,525</b> | <b>\$301,772</b> |
| Excess of Revenue Over Expenses* | \$16,866         | \$620            | (\$21,356)       | \$16,746         | \$5,569          |
| EBIDA                            | \$52,415         | \$31,206         | \$7,053          | \$44,145         | \$31,152         |

\*Does not reflect a one-time disposal of assets related to electronic health record conversion

## By the Numbers





# Honor a Caregiver

Each year, the Jupiter Medical Center Foundation recognizes the invaluable contributions of caregivers who have significantly enhanced the lives of patients and their families. From December 2023 through August 21, 2024, a total of 132 individual caregivers and departments were identified by appreciative patients through their generous donations to the Foundation. The benevolence of these donors supports our mission to deliver exceptional care while advancing our capabilities in services, technology and infrastructure.

### NOT PICTURED

David Amrose, MD; Joan Bianco; R. Neill Borland, MD; Daniel Boss, MD; Gary Bradley, DO; Gabriel Breuer, MD; Alexander Carden, MD; Daniel Caruso, MD; Byron Cary, DO; F. Andrew Celigoj, MD; Rui Cerejo, DO; Jody Crawford; Richard DeLucia, Jr, MD; Ryan Devine, DO; Jeffrey S. Fenster, MD; Nathalie Garrett; Mimi Green; Vijay Bharat Harpalani, MD; Michael A. Jacobs, MD; Marc A. Kaufman, MD; Michael Leighton, MD; Amir M. Lubarsky, MD; Bruce Moskowitz, MD; Observation Unit; Manuel Olivares, MD; Kerim Oncu, DO; Maung Oo, MD; Vivek Patel, MD; Abbas Rabeil, MD; Howard Schwartz, MD; Sujal Shah, MD; Bassam Sayegh, MD; Ryan Simovitch, MD; Morteza Tavakol, MD; Israel Wacks, MD; David Weisman, MD



Alberto Ortiz, MD



Alexandra Gonzalez



Andrew Hall, MD



Anne Matese, DO



Arthur Katz, MD



Anderson Family Cancer Institute Infusion Nurses



Ashley Hataway, RN



Barry Miskin, MD



Burton Greenberg, MD



Caitlin Sousa, RN



4th Floor Telemetry



Caroline Sirface, RN



Caroline Soyka, DO



5th Floor Medical Oncology



Chris Ma'at, RN



Christopher Muenchen, MD



Coral Radich, RN



Craig Vogel, DO



Darmaan Aden, MD



David Fischman, DPM



5th Floor Medical Oncology



Donna Skillings, RN



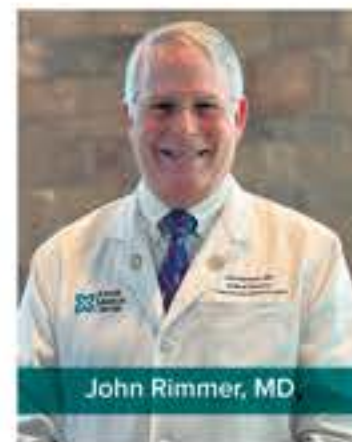
Glendese Miller, MD



Gonzalo Loveday, MD



Cardiac Catheterization



John Rimmer, MD



Joshua Cook, RN



Cardiovascular Intensive Care Unit



Julie Franklin, RN



Grace Bondonese, RN



Jabbar Clarke, RN



Jacob Litwinczuk, MD



James Gardner, DO



Jennifer Christensen, RN



Jyoti Mohanty, MD



Kerry Pressey, CNA



Leslie Diaz, MD



Lila Saidian, MD



Lina Tomei, RN



Cardiac Rehabilitation



Jessica Langley, APRN



Jessica Schwartz, DO



John Randazzo, MD



Concierge



London Barill, RN



Michael Girgis, MD



Michael Sabbah, MD



Emergency Department



Monica Dunn, RN



Morgan Poncy, MD



Nichole Corry, MD



Shanel Bhagwandin, DO



Shannon Ford, RN



Emergency Department



Stephanie Garcia, RN



Oren Lifshitz, MD



Orna Hadar, MD



Emergency Department



Patrick Tenbrink, MD



Tatyana Tskyman, APRN



Thomas Matese, DO



Todd Bradford, DO



Tony Bruno, DO



Veronica Diaz, MD



Rahul Aggarwal, MD



Riddhi Bowry, MD



Rivka Resnick, RN



Robert Briskin, MD



Robert Hesse, RN



Ximena Morales, MD



Augusto Villa, MD



Brian Hill, MD



Intensive Care Unit



Catherine Drourr, MD



Debra Brandt, DO



Donna Pinelli, MD



Jack Waterman, DO



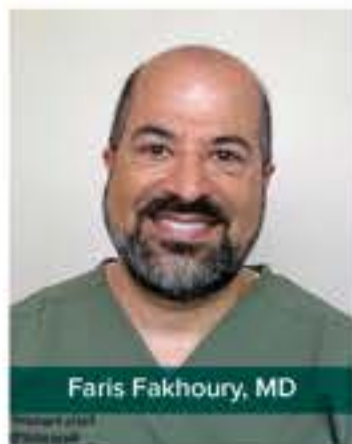
Nicole Eraso, Melody Butler Ellison, Angelia Palahunik, Chelsie Brice, Michelle Rodewald



K. Adam Lee, MD



Henry Shapiro, MD



Faris Fakhoury, MD



Imtiaz Ather, DO



Janine Boylan



Intensive Care Unit



Kenneth Fuquay, MD



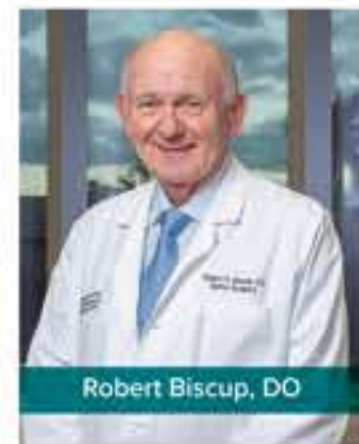
Lee Fox, MD



Mark Corry, MD



Nathan Tennyson, MD



Robert Biscup, DO



Jerry Folden, Sandy Brice, K. Adam Lee, MD, Lindsay Silas



Jefferson Vaughan, MD



Jon Du Bois, MD



Juan Gomez, MD



Radiation Oncology



Sandy Brice



Justin Hawk, PA | Andrew Noble, MD

**TRANSFORMATIONAL GROWTH**

Jupiter Medical Center is experiencing a historic period of growth and transformation. As we look to the future, our commitment to continue building a health care ecosystem that enriches our community is stronger than ever. By seamlessly integrating advanced medical technologies with a personalized patient experience, we are addressing the diverse health needs of our residents and creating a continuum of care.

Our collaborative efforts extend beyond our hospital walls and include partnerships with primary care providers, specialists, and community organizations, all aimed at improving access to essential resources and preventive care. Through tailored programs, educational initiatives, and outreach efforts, we empower individuals to improve their health.

It is exciting to witness the ongoing construction on our campus as we implement our expansion plan, which embodies innovation. The Neighborhood Hospital at Avenir, set to break ground next year, will provide state-of-the-art medical services close to home. This facility will also feature a medical office building that houses a range of services across multiple disciplines, promoting a coordinated approach to care.

Thanks to our adoption of cutting-edge tools, we constantly work to improve the patient experience. Our all-new Epic MyChart online patient portal makes managing health easier and more convenient than ever, bridging the gap between in-person visits and online care management. This powerful digital tool facilitates secure communication with providers and offers personalized health reminders, empowering patients to take an active role in their wellness. For those who divide their time between Jupiter and other locations across the country, the ability to share medical data with providers nationwide offers added convenience. Our dedicated experts leverage AI technology to drive innovation in health care, implementing emerging applications that will set new standards in patient-centered care.

Our health care ecosystem encompasses a team of highly skilled clinicians dedicated to a shared commitment to excellence. We are proud to be recognized by *Forbes* as the number one health care employer in the state of Florida in their 2024 List of America's Best Employers. This accolade acknowledges our supportive environment that fosters professional growth and collaboration, ensuring that our patients receive the highest quality care from compassionate professionals.

For years, we have been at the forefront of advanced technologies, particularly minimally invasive techniques that enhance surgical precision and reduce recovery times. We continue to embrace cutting-edge advancements and medical innovations as they emerge, mastering them to transform lives. We are committed to achieving optimal outcomes for our patients.

I applaud the dedication of our Board of Trustees and leaders as we transform care in our region. Our entire team is committed to fostering innovation, improving access, and redefining care standards. Together, we are building a healthier tomorrow, ensuring that every individual has access to world-class care.

On behalf of the entire leadership team, thank you for being an essential part of our mission to transform health care.



**Amit Rastogi, MD, MHCM**  
President & CEO

